



## FARES, RATES AND PAYMENT OPTIONS

Fares must be purchased at least 24 hours in advance of departure. Fares can be purchased with Visa or MasterCard online through the Creighton Connection Facebook page or the Town of Creighton website or with debit or cash at the Creighton Town Office at 300—1st Street East in Creighton. Fares must be paid at the time of booking.

**Fare to/from Prince Albert ... \$110.00 + GST**

**Fare to/from Saskatoon ..... \$150.00 + GST**

## NOTE: Creighton Connection runs on Saskatchewan Time

**Pick-up location in Creighton — 216 Creighton Ave (Creighton Recreation Office)**

**Drop-off location in Creighton — 402 Main Street (Petro Can/Tim Horton's)**

**Pick-up/Drop-off location in Prince Albert — Aurora Charters Office, 376—17th Street W.**

**Pick-up/Drop-off location in Saskatoon — Saskatoon Airport — Section 5B**

## MONDAY, WEDNESDAY & FRIDAY

### CANCELLATION AND REFUND POLICY:

- 48 hours' notice is required for cancellation of fare. Refund of full fare price less \$10.00 (surcharge for processing cancellations).
- Fares are limited as endorsed and are non-transferable. Fares are valid only for the scheduled date and time that was purchased. Creighton Connection is NOT responsible for any lost or stole fares.
- NO REFUND with less than 48 hours' notice or for missing the van.
- NO REFUND if the van arrives late to destination. Creighton Connection makes every effort to provide on-time service; it does not guarantee departure and arrival times, which may be affected by any number of factors, including weather, traffic, road construction or mechanical problems. Creighton Connection is not liable for any inconvenience or expense caused as a result of such a delay.

### ON BOARD POLICY:

- Creighton Connection is committed to providing a safe and respectful environment for passengers and employees. We have a ZERO TOLERANCE of drugs, alcohol, weapons, verbal abuse and unruly behavior. Should a passenger demonstrate any of the above, the driver has the right to ask the passenger to leave or refuse entrance to the van.
- Passengers using audio/video equipment are asked to use earphones at low volume. Also, passengers using a cell phone are asked to speak with a low voice.
- Smoking is prohibited inside the van. The use of e-cigarettes and chewing tobacco is also prohibited inside the van.
- Passengers are required to wear their seatbelts while the van is in motion.
- Children aged 15 and under must be accompanied by someone age 18 or older to travel.
- By law, all children are required to be in their own seat and wear a seatbelt. If they require a car seat or booster seat, you must supply your own.
- Upon boarding, you must provide your proof of fare purchase (email confirmation, etc.) as well as government photo ID. Passengers without the proper documents will not be permitted to board the van.
- Boarding begins 15 minutes prior to departure time.
- Creighton Connection is not responsible for any late arrivals to board the van.
- No dogs, cats, birds or other animals will be transported. However, a service dog trained for the purpose of accompanying a disabled person will be permitted to travel with the disabled person at no additional charge.

### BAGGAGE POLICY:

- One suitcase and one carry-on free per passenger. ADDITIONAL BAGGAGE IS \$15 + GST PER PIECE.
- To avoid luggage mix-ups, it is recommended that you place a visible identifier on your stored luggage, including a luggage tag with your name, address and phone number. Creighton Connection is not responsible for a passenger picking up the wrong piece of luggage.
- Creighton Connection does not carry freight and, as such, we have the right to refuse items deemed not to be essential or luggage. As well, we reserve the right to limit the size, weight and the number of items you wish to check in.
- Items deemed essential for the wellbeing of our passengers will be transported at no charge. These items would include: Walking or mobility aids/devices, car seats and oxygen canisters.
- In an effort to protect all luggage stored in the trailer, items should be packed or covered in such a way as to not be damaged during transit or not to damage other luggage. It is important that items of a breakable nature or those that contain pointy or greasy parts are secured by a box, suitable covering or plastic wrap/bags.
- Creighton Connection reserves the right to refuse any baggage that is not packaged securely. All items must be in a suitable container that is not at risk of being damaged or causing damage.
- Acceptable baggage includes things like suitcases, duffel bags, toolboxes, trunks, backpacks, storage containers and securely taped cardboard boxes. Whether or not luggage is determined to be secure for transportation is at the discretion of the Creighton Connection staff in order to ensure the safe transportation of all items.
- It is your responsibility to remove all personal items brought on the van. Creighton Connection will not be responsible for items left behind in the van or trailer.
- Weight restrictions: For any piece of luggage over 50 pounds, the driver may ask the passenger to load and unload their luggage at the pick-up and drop-off points. The passenger must be capable of loading the luggage.
- Creighton Connection will not be responsible for the loss of or damage to checked or unchecked luggage.
- Lost and found items found on board our van will be kept for a period of 30 days before being disposed of.
- Creighton Connection does not allow overnight storage of luggage. Luggage that has been left behind and deemed by staff to be purposely abandoned will be disposed of after 7 days without contact from the owner.
- Items left at rest stops are not the responsibility of Creighton Connection.